

Social Platform Official Privacy Statement:



Welcome to Riverview Bank's Facebook page. (Variable, changes with platform) We're glad you are here. Please keep in mind that this is a public and family-friendly forum. Below are statements to be used as guidance and rules when on a Riverview Bank managed Social Platform with the intentions to provide the best user experience.

Social Platform Security & Privacy: Social Platforms are public forums and are not secure. For your security, please NEVER disclose account or personal information in the form of any comment or content to any of the bank's Social Pages. Personal information includes but is not limited to any kind of information that serves as an identifier to you or your personal accounts, such information as your email address, phone number, social security number or account information can be categorized as secure and private information. At no time will Riverview Bank or any of its operating divisions contact you via a Social Platform to discuss private or secure account information, and therefore you should not provide anyone with a response of your personal or account information at any time via Social Media communication.

Social Community House Rules: Please keep your comments and posts appropriate. By commenting and posting, you are doing so at your own risk and agree to take personal responsibility for your comments, your username and any information provided. Riverview Bank (otherwise known as "The Bank") manages all Social Platforms for Riverview Bank itself and its operating divisions, which also include CBT Bank and Citizens Neighborhood Bank. Since our Social Pages are public and anyone can participate, we cannot be responsible for views expressed other than our own.

To help maintain meaningful and constructive discussions on our Facebook page, please read our guidelines. If your comment violates any of the below, we will delete it. Thanks for your support and participation.

When contributing to our social media channels, we encourage you to use common courtesy and be respectful of others. We reserve the right to remove comments and/or block users for the following reasons:

- Profanity
- Advertising
- Inappropriate words or phrases
- Off-topic or irrelevant content
- Any personal information
- Personal attacks
- Impersonations of another individual or company
- Language that is abusive toward the bank or other commentators
- Content that promotes hate or attacks groups of people based on ethnic, religious or other criteria
- Discussions of (or advocacy for) political or religious points-of-view
- Content that strays far off-topic from the original post
- Content deemed to not be legally appropriate

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By submitting a comment on one of our social media platforms, you agree that the text of the comment is your own and does not reflect the views and opinions of the Bank. The Bank and its representatives are not liable for any and all repercussions and/or damages that might occur as a result of your post.

Social Platform Ownership and Page Content Guidelines: The Bank's social media presences are located on a platform owned and governed by the platform itself, (Facebook, Twitter, and others) which are not affiliated with the Bank. Your use on the pages is subject to the platform's privacy and security policies and their terms of use. You should carefully review the policies and terms of use set forth through each individual Social Platform, which are different from our Privacy Policy and Social Platform Security Statement.

Information on any of the bank's managed social network pages is general in nature, is provided for educational purposes only and should not be interpreted as accounting, financial planning, investment, legal or tax advice or relied on for any decisions you may make. The Bank encourages you to consult a professional for advice applicable to your specific situation.

The Bank may provide links from their social pages to other unaffiliated third party websites that we think may be interesting to you. By providing these links, the Bank does not endorse or sponsor any of the products, services or content on the linked website. Also, the Bank is not responsible for and does not monitor the linked websites and our Privacy Policy and Social Platform Security Statement does not apply to the linked websites.

Rights to Use Content: By posting comments, tagged photos, videos, or other content on our Facebook page, you are granting Riverview Bank and its operating divisions nonexclusive, worldwide rights to republish, redistribute, or otherwise use this content in perpetuity in any way we see fit. This includes, but is not limited to, marketing and advertising materials.

Product Information and Account Service: We are unable to service bank account-specific requests on our Facebook page, but we will be more than happy to help you through our customer service channels. For assistance with banking and personal accounts or information on our products and services please utilize one of the following channels of communication:

- Contact us through our Social Email, social@riverviewbankpa.com
- Call our toll-free Customer Service Line, 1-888-765-7551
- Visit us at one of our division's website, Riverview Bank - www.riverviewbankpa.com, CBT Bank – www.cbtbank.bank, or Citizens Neighborhood Bank – www.citizensmeyersdale.com
- Visit a branch to speak with a local professional in person

Riverview Bank and its operating divisions reserve the right to change these guidelines at any time without notice. Please review them periodically. Any changes will become effective once posted on social media channel. Your use of the social media channel following these changes means that you accept the revised guidelines.